

Western PA Internet Access

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March 18, 2016

Salisbury-Elk Lick School District
P.O. Box 68
Salisbury, PA 15558
Attn: Joseph Renzi

Mr. Renzi,

This letter is in reference to the E-rate reimbursement for the Internet Service our company provided to the school district from 7/1/2014 through 6/30/2015.

During that time frame we invoiced the district on two occasions. Our invoice number 24590 dated 7/9/2014 was for service from 7/1/2014 through 12/31/2014, was paid in full with your check # 22766 dated 8/12/2014. The second invoice number 25220 dated 1/2/2015, was paid in full with your check # 23076 dated 1/13/2015.

On November 29, 2015, I accessed the Schools & Library Corp (SLC) website and noticed you had submitted the Form 472 BEAR form on 10/12/2015. We received no notification that the 472 had been submitted. I then submitted the invoice verification online immediately.

You later contacted me stating your E-rate reimbursement had been denied. I accessed the SLC website and your BEAR was (and still is) listed as completed. When I viewed the details it indicated the status was cancelled.

At that point you indicated you were initiating an appeal with SLC and would be submitting another BEAR form, which we would need to certify.

When you contacted me on 3/15/2016 and informed me your appeal was denied, I contacted SLC via email. I received a response back via email stating I should call SLC. I called SLC the morning of 3/16/2016 to inquire exactly why the original BEAR was cancelled. The agent I spoke to took all the information and opened case # 64608. The agent informed me someone would call me back regarding this matter. I inquired if he knew when I could expect that call, but he was unable to say.

I called SLC and inquired on the case yesterday afternoon. The agent I spoke to informed me the case had been escalated. She also informed me there was no estimated timetable for how long the investigation of the cancellation would take.

She recommended that the applicant file an appeal to resubmit the 472. I explained that you had already done that and the appeal was denied. She then recommended you file an appeal with the FCC.

I will keep you informed as soon as I hear anything from SLC.

If you have any questions, feel free to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read 'Roy Fritz', with a stylized flourish at the end.

Roy Fritz
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